



Global OpEx Solutions

BY REQUEST

Course Code: PSP-V01

Problem solving has typically been taught as an independent tool. The power of these tools is significantly enhanced when it is taught in the context of total quality management for process improvement. In addition, this approach improves the probability of a successful and sustainable continuous improvement journey when taught in combination with problem solving process and root cause problem solving.

Participants will learn to identify, prioritize and solve problems continuously in the context of a well-connected quality system. This course is specifically designed for practitioners within organizations and is offered only as a dedicated in-house training. OpEx Solutions' experts will draw upon their vast knowledge of Lean, Six Sigma, Theory of Constraints (TOC), and other systems.

Key Topics

- ◇ Problem Solving Process (company specific)
- ◇ Problem Identification & Initial Reaction
- ◇ Root-cause Problem Solving Using 5-Whys
- ◇ Tools — Fishbone Diagram, A3...

Who should attend?

- Supervisors & Associates
- Office Staff
- Departmental Managers

Learning Objectives

- ◇ Essentials of problem solving
- ◇ Problem solving as part of the system
- ◇ Steps in problem solving
- ◇ Solving to root and improving the process
- ◇ Instituting the problem-solving process

By Request Only

1-day In-house Seminar: 8:00 a.m. – 5:00 p.m.
Please contact OpEx Solutions, Inc. for pricing.

Instructors



Ken McClymonds PE, Principal Consultant - OpEx Solutions, A registered Professional Industrial Engineer and Six Sigma Master Black Belt with over 40 years of professional experience and 19 years at VP level, leading process improvement systems resulting in significant and sustainable bottom line results. Ken is a Senior Member of IIE, and a Director of the Institute for High Performance Planning.

Martin Nazareth, PMP, MSIE — President, OpEx Solutions, Inc. Led strategic deployment of operational excellence at over 100 plants globally across several industries in Lean, TPM, FMEA/PCP and Error Proofing. He held senior level positions at Alcoa, Delphi and EDS, served as a board member of AME's SW Region and is a director of IIE's Lean Division and Industry Advisory Board.

